

home8

**Twist HD camera
Uitbreiding**

Quickstart Guide

Model No. IPC2201

In de doos:



1x Twist HD Camera



1x Stroom adapter



1x Stroom kabel

Alle Home8 uitbreidingen werken alleen met Home8 systemen.

Stap 1: Apparaat en accessoires gereedmaken voor gebruik

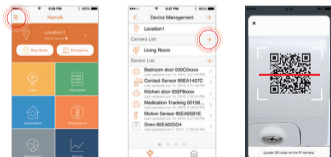
1. Haal het apparaat en de accessoires uit de verpakking.
2. Verbind de camera met de Centrale Module op een afstand van 0,5 - 3m en controleer of de verbinding goed werkt.
3. Sluit de netstroomadapter aan op de Twist HD Camera en doe de stekker in het stopcontact.



Stap 2: Voeg een apparaat toe

1. Open de Home8 app en kies uit de menulijst "☰" aan de zijkant "Apparaatbeheer".
2. Kies de knop toevoegen '+' naast de cameralist.
3. Volg de instructies in de App om de QR-code te scannen op het apparaat.

Opmerking: Als de scan voltooid is moet u het serienummer (SN) van het apparaat invoeren.

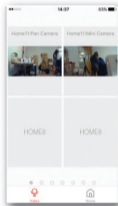


Stap 3: Monteer het apparaat

Controleer voordat u het apparaat monteert of deze zich binnen het bereik van de Centrale Module bevindt.

1. Breng de camera in de ruimte waar u deze wilt gebruiken en sluit de camera aan.
2. Ga in de Home8 app naar "Video" en wacht totdat u live-beeld ziet van de camera.

U kunt nu de camera vast monteren.



Hoe kan ik een back-up maken van een opgenomen video?

U kunt een back-up maken van uw opgenomen beelden met de volgende methoden: 1) Door een automatische back-up van Dropbox in te stellen. Let op: hiervoor heeft u een Dropbox account nodig. 2) Door uw opgenomen video van VideoGram te delen.

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How many locations can I manage from my Home8 app?

Home8 app is built to support multi-location management. You can manage as many locations as you would like, and we do not place a limit on the number of Home8 Systems you can purchase.

If I lose my smart device, what should I do to protect my Home8 account?

We recommend you to change your password as soon as possible by using other smart device with Home8 App installed to sign in to your account to make the change to your password. Alternatively, you may also contact us to disable your account for you.

Is there a place I can view the user manual online?

Yes, visit www.home8alarm.com/download , and then access user manuals.

What are the requirements prior to purchasing an Home8 System?

Because Home8 System is a fully IoT interactive system, it will require the following:

- Broadband Internet connection. (dial-up connections are not supported)
- DHCP-enabled router with an available LAN port.
- Smart devices with internet connection.

What can I do if a camera is offline?

If a camera is showing as "offline", try power cycle on the camera first and wait approximately two minutes, if the offline situation persists, try moving the camera closer to the Security Shuttle and power cycle the device again. After tried the methods above, if the offline status is still not resolved, please contact our Technical Support for further troubleshooting assistance.

What can I do if my system is offline?

First, try checking your internet connection, if the connection is working properly, then unplug the network cable from your Security Shuttle for 10 seconds, and then reconnect it. If the Security Shuttle is still offline after 5 minutes, please contact our Technical Support for further troubleshooting assistance.

Troubleshooting Tips

Are your devices listed in your app?

If you're having trouble installing your devices, see if they're listed in your Home8 app:

- Navigate to ☰ > **Device Management** to see if all your devices are listed
- Tap + next to the device category and follow the on-screen instructions to add any missing devices

Are your devices communicating with Security Shuttle?

- If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
- If they do connect, you'll know the range of your device and where to install a range extender.
- Alternatively, you can move Security Shuttle closer to your device.
- If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to ☰ > **Device Management** > + on the Home8 app to add your devices again.

Do you need to reset your camera?

If your camera isn't communicating with Security Shuttle, your app may ask you to reset your camera.

- Remove the top cover and locate the pinhole.
- Insert a pin and hold for 3-5 seconds until you hear a beep.
- Return to the app and follow the onscreen instructions.

Need help installing your Home8 system?

<http://www.home8alarm.com/download/>

Support-global@home8systems.com