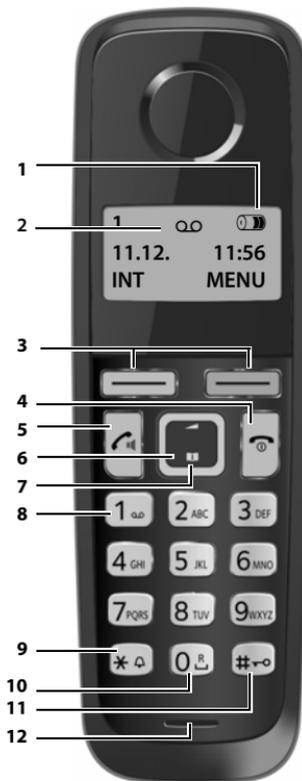


Gigaset AL120A/AL220A

The handset at a glance

- 1 Charge status of the batteries:
 (flat to full)
 flashes: batteries almost flat
 flashes: charging
- 2 answer machine icon
- 3 Display keys
- 4 End call key and On/Off key
- 5 Talk key/Handsfree key
- 6 **Control key** (↵)
- 7 **Directory key** (press down on the control key)
- 8 **Key 1**
Open the answer machine / network mailbox
- 9 **Star key**
Ringers on/off (press and **hold**); with an open connection: switch from pulse dialling to tone dialling (press **briefly**)
- 10 **Key 0/recall key**
Consultation call (flash): press and **hold**
- 11 **Hash key**
Keypad lock on/off (press and **hold**); toggles between upper/lower case and digits; inserts a dialling pause (press and **hold**)
- 12 Microphone



Please note

New messages in the calls list/answer machine list/network mailbox list (→ page 6) are indicated in the display by the message **New messages**.

Display keys:

Pressing a key launches the function that appears above that key in the display.

| Display | Function when pressed |
|---------|--|
| INT | Call other registered handsets → page 9. |
| MENU | Open main/submenu (see menu overview → page 14). |
| ↵ | Go back one menu level. |
| ⬆ | Scroll up/down or adjust volume with  . |
| ↔ | Move cursor to left/right with  . |
| ⬅ | Backspace deletes one character at a time. |
| OK | Confirm menu function or save entry. |

ECO DECT

During a call, the level of the handset's radio signal adjusts automatically according to the distance between the handset and base station: the shorter the distance, the lower the signal strength (radiation).

The handset's radio signal is switched off when it is in standby mode. The base station, however, maintains contact with the handset with fewer radio signals. In addition, the base station radio signals are switched off when the **No Radiation** setting is enabled.

MENU ▶  Settings ▶ OK ▶  Base ▶ OK ▶  ECO DECT ▶ OK ▶ No Radiation ▶ OK (✓ = radiation switched off, icon **E+** in the left-hand corner of the display)

Please note

- ◆ All registered handsets must support this feature.
- ◆ For quick connection of incoming calls the handset repeatedly switches to reception mode for short periods. This increases energy consumption and therefore reduces the standby and talk times.

The base station at a glance



- 1 **Registration/paging key:**
Search for handsets (press **briefly**, "Paging" → page 8).
Register handsets (press and **hold** → page 9).
 - 2 **Volume keys:** (= quieter; + = louder)
During message playback: adjust the speaking volume.
While phone is ringing: adjust ringer melody volume.
 - 3 **Play/Stop key:**
Switch answer machine on and off (press and **hold**);
play back new messages from answer machine (press **briefly**);
during message playback: cancel playback (press **briefly**).
Lights up: Answer machine is activated.
Flashes: You have at least one new message or a message is played back or being recorded.
Flashes very quickly: Full memory.
- During message playback:**
- 4 Skip to the start of the current message (press once) or go to the previous message (press twice).
 - 5 Go to the next message.
 - 6 Delete current message.

Safety precautions



Read the safety precautions and the user guide before use.

The device cannot be used in the event of a power failure. In case of a power failure it is also **not** possible to make **emergency calls**.

Emergency numbers **cannot** be dialled if the **keypad/display lock** is activated!



Use only **rechargeable batteries** that correspond to the **specification** (see list of permitted batteries → www.gigaset.com/service). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.



The handset must not be operated if the battery cover is open.



Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).



The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.



Use only the power adapter indicated on the device.
Whilst charging, the power socket must be easily accessible.



Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.



Do not use the device if the display is cracked or broken. Broken glass or plastic can cause injury to hands and face. Send the device to our Service department to be repaired.



Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing.

The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").

First steps

Check the pack contents

One Gigaset AL120A/AL220A base station, one mains adapter, one Gigaset handset, one phone cord, two batteries, one battery cover, one user guide.

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with mains adapter for each additional handset.

Setting up the base station and charging cradle (if included)

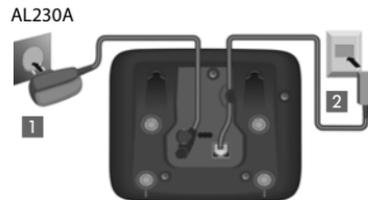
- ◆ Set up the base station at a central location on a flat, non-slip surface in your house or apartment. You can also mount the base station and charging cradle on the wall.
- ◆ Pay attention to the range of the base station. This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.
- ◆ The base station and charging cradle are designed for use in enclosed dry rooms in a temperature range of +5 °C to +45 °C.
- ◆ **Care:** Wipe down the base station and handset with a **damp** cloth (no solvents) or an antistatic cloth. **Never** use a dry cloth. This can cause static.
- ◆ The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the risk of marks on the surfaces cannot be completely ruled out.
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the base station

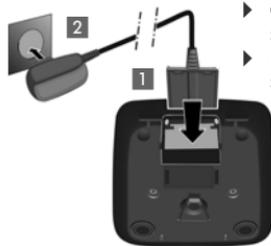
- ▶ First connect the mains adapter **1**.
- ▶ Then connect the telephone jack **2** and insert the cables into the cable ducts.

Please note:

- ◆ The mains adapter must always be connected, as the phone will not operate without mains connection.
- ◆ Use only the mains adapter and phone cord supplied. Pin connections on telephone cables can vary.
- ◆ The answer machine is ready for use approx. 30 seconds after the base has been connected.

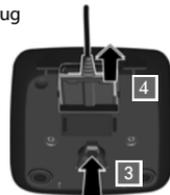


Connecting the charging cradle (if included)



- ▶ Connect the flat plug to the power supply **1**.
- ▶ Plug the mains adapter into the plug socket **2**.

If you need to disconnect the plug from the charging cradle, press the release button **3** and disconnect the plug **4**.



Setting up the handset for use

The display is protected by a plastic film. **Please remove the protective film!**

Inserting the batteries and closing the battery cover

Warning

Use only the rechargeable **batteries** recommended by Gigaset Communications GmbH (→ page 11), i.e. never use conventional (non-rechargeable) batteries as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

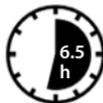
- ▶ Insert the batteries with the polarity in the correct direction.
- ▶ The polarity is indicated in the battery compartment.
- ▶ First insert the battery cover at the top **a**.
- ▶ Then press the cover **b** until it clicks into place.
- ▶ To reopen the battery cover, grip into the cavity on the casing, then pull the battery cover in an upward direction.



Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged and discharged.

- ▶ Charge the handset in the base for **6.5 hours**.



Please note

The handset must only be placed in the designated Gigaset base or charging cradle.

- ▶ After charging the handset for the first time, remove the handset from the base and only replace it when the batteries are **fully discharged**.

Please note

- ◆ The handset is pre-registered with the base. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base. You do not need to register the handset again. The internal handset number appears in the top left of the display, e.g. 1 (→ page 1). However, if a handset is not registered with the base (**Register HS** or **Put into base** is displayed), please register the handset manually (→ page 9).
- ◆ If you have purchased multiple devices, you can upgrade your Gigaset to a cordless PABX by registering **all** handsets at the **same** base (→ page 9).
- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

MENU ▶ **Settings** ▶ **OK** ▶ **Date/Time** ▶ **OK** ▶ **Date** ▶ (enter the day, month and year in 6-digit format) ▶ **OK** ▶ **Time** ▶ (enter hours and minutes in 4-digit format) ▶ **OK** (display message: **Saved**)

- ▶ (press and **hold** to return to idle status)

When entering the time and date, you can move the position of an entry to the left or right by pressing the control key up or down.

Please note

If your phone receives the date and time during calling line display (e.g., via your network provider, a router or PABXs), you can specify whether this data should be copied to your phone:

▶ Press the key sequence: **MENU** ▶

The following is displayed;
the current setting flashes:

973 SET: [0]

▶ Press one of the following keys to specify, when this data should be copied to your phone:

Never

or **Once**, in case the date/time is not set on your phone

or **Always**

Your selection is displayed (e.g. 2 for "Always"):

973 SET: [2]

▶ Press the display key **OK**.

Activating/deactivating the handset

Press and **hold** the key to activate or deactivate the handset. If you place a deactivated handset in the base station or charging cradle, it will automatically activate after approx. 30 seconds.

If you remove the handset from the base station/charging cradle, the display turns off briefly.

Making calls**Making external calls and ending calls**

External calls are calls using the public telephone network.

(Enter the phone number) ▶ .

The phone number is dialled. (Or you can **first** press and **hold** talk key [until you hear the dial tone] and then enter the number.) During the call you can adjust the ear-piece volume using and set the volume with .

End the call/cancel dialling: Press the end call key .

You can automatically insert a network provider dialling code before any phone number (→ page 5).

Accepting a call

Press the talk key to accept the call.

When **Auto Answer** is activated (see menu overview → page 14), simply remove the handset from the base station/charging cradle.

Calling Line Identification

When you get a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is stored in the directory.

Prerequisites:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
 - 2 The caller has asked the network provider for his/her number to be identified (CLI).
- External call** appears in the display if you have not requested CLIP, **Withheld** appears if the caller has withheld CLI, and **Unavailable** appears if CLI has not been requested.

Handsfree operation

In handsfree mode, you activate the loudspeaker so that you can hear the caller without having to hold the handset to your ear. During a call and when listening to the answer machine activate or deactivate handsfree mode by pressing the handsfree key .

For instructions on adjusting the handsfree mode volume see menu overview

→ page 14.

Automatic network provider preselection

You can store a call-by-call number (preselection number), which is **automatically** placed in front of numbers when you dial them. If, for example, you wish to make international calls via special network providers, you can save the relevant dialling code here.

In the "**With Preselect**" list, specify the dialling codes or the first digits of the dialling codes that you wish to assign to the preselection number.

In the "**Without Preselect**" list, enter any exceptions to the "**With Preselect**" list.

Example:

| | |
|-------------------|------------|
| Presel. Number | 0999 |
| With Preselect | 08 |
| Without Preselect | 081 084 |

All numbers that start with 08, except for 081 and 084, are dialled with the preselection number 0999.

| Phone number | Dialled number |
|-----------------|------------------------|
| 07112345 | ▶ 07112345 |
| 08912345 | ▶ 0999 08912345 |
| 08412345 | ▶ 08412345 |

Enter preselection number via menu (→ page 14).

Permanently deactivating preselection: Delete the preselection number with .

Temporarily cancelling preselection:

(press and hold) ▶ **MENU** ▶ **Preselect off** ▶ **OK** ▶ (enter number) or (use number from directory) ▶ The number is dialled without Preselection.

Using the directory and lists

Directory

To open the directory: press control key .

You can save up to **80** phone numbers (max. 22 digits) with corresponding names (max. 14 characters).

Enter letters/characters → page 11.

Storing the first number in the directory

 ▶ **New Entry?** ▶ **OK** ▶  (enter number) ▶ **OK** ▶  (enter name) ▶ **OK**

Storing further numbers in the directory

 ▶ **MENU** ▶ **New Entry** ▶ **OK** ▶  (enter number) ▶ **OK** ▶  (enter name) ▶ **OK**

Selecting a directory entry

Open the directory with . You have the following options:

- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name and scroll to the entry with , if required.

Dialling with the directory

 ▶  (select entry) ▶ 

Using other functions

 ▶  (select entry) ▶ **MENU**

The following functions can be selected with : **New Entry/Show Number/Show Name/Edit Entry/Use Number/Delete Entry/Send Entry/Delete List/Send List/Shortcut**

Sending the directory to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base station.
- ◆ The other handset and the base station can send and receive directory entries.

 ▶  (select entry) ▶ **MENU** ▶  **Send Entry/Send List** ▶ **OK**
▶  (enter the internal number of the receiving handset) ▶ **OK**

Using shortcut keys

You can assign directory entries to the keys 2–9:

 ▶  (select entry) ▶ **MENU** ▶  **Shortcut** ▶ **OK**
▶  (select key) ▶ **OK** or  (press the key you want to assign the entry to)

To dial, press and hold the required shortcut key.

Last number redial list

This list contains the ten last dialled numbers.

Dialling from the last number redial list

 (press briefly) ▶  (select entry) ▶ 

Managing entries in the last number redial list

 (press briefly) ▶  (select entry) ▶ **MENU**

The following functions can be selected with : **Use Number/Copy to Dir./Delete Entry/Delete List**

Calls list/answer machine list/network mailbox list

Press **MENU** ▶ **Messages** ▶ **OK**, to open the list overview. If you have new messages, only lists with new messages are displayed. Scroll through the lists by pressing .

An advisory tone sounds as soon as a **new entry** appears in the calls list/answer machine list/network mailbox list. **New messages** appears in the display.

Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (depending on your network provider).

Calls list

Prerequisites: CLIP (→ page 5)

Depending on the type of list set, the calls list contains (→ page 14) answered calls, missed calls and calls recorded from the answer machine.

Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

Open the calls list

MENU ▶ **Messages** ▶ **OK** ▶  **CallsList**

The calls list is displayed as follows:

Number of new entries + number of old, read entries **CallsList 01+02**

Press **OK** to open the list.

The last incoming call is displayed. If necessary, use  to select another entry.

Using other functions

 (select entry) ▶ **MENU**

The following functions can be selected with : **Delete Entry/Copy to Dir./Date/Time/Status/Delete List**

Calling back a caller from the calls list

MENU ▶ **Messages** ▶ **CallsList 01+02** ▶ **OK** ▶  (select entry) ▶ 

Answer machine list/network mailbox list

You can use these lists to listen to messages on the answer machine (see "Playing back/deleting messages" → page 7) or network mailbox (→ page 8).

Operating the answer machine

The answer machine is operated from the handset or via the keys on the base (→ page 2). You can record your own announcement messages using the handset. The pre-recorded announcement is used if no personal announcement is available. If the memory is full, **Memory full!** appears in the display and the answer machine switches itself off automatically. It activates again automatically when you delete old messages.

The answer machine has already been preset at the factory. Make individual settings using the handset.

How to set a **delay time** (time period after which you would like the answer machine to answer a call), as well as how to set the **recording length** and activate **call screening** during the recording, see menu overview → page 14.

Activating/deactivating the answer machine

MENU ▶  Answer Machine ▶ OK ▶  Answer Mach. ▶ OK (✓ = on)

When you switch on the answer machine, the  icon appears in the display.

Recording your own announcement

MENU ▶  Answer Machine ▶ OK ▶  Announcements ▶ OK ▶ Rec announce ▶ OK ▶ Speak after OK ▶ OK

You hear the ready tone (short tone). Now say your announcement (at least 3 sec.). Press **OK** to confirm or press  or  to reject your recording. After recording, the announcement is played back for you to check.

Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

Playing back or deleting announcements

See menu overview → page 14.

Playing back/deleting messages

There are three ways to start playing back messages on the answer machine.

- ◆ Start message playback via the **Answer Machine** menu:
MENU ▶  Answer Machine ▶ OK ▶  Play Messages ▶ OK

If you have entered a number for the network mailbox you still need to select the answer machine: ▶  Answer Mach. ▶ OK

- ◆ Start message playback via the **answer machine list**:

MENU ▶ Messages ▶ OK ▶  Ans.Mach.

The list is displayed as follows:

Ans.Mach.01+02

Number of new messages + number of old, played back messages
Press **OK** to open the list.

- ◆ Fast access to the answer machine:

To access the answer machine, simply **press and hold** the  key. The integrated answer machine has already been preset at the factory. However, if you have set the network mailbox for fast access, you can change this setting (→ page 14).

If you have new messages, playback will start with the first new message, otherwise with the first old message.

The loudspeaker on the handset switches on automatically. To switch it off, press the handsfree key .

Messages consist of

- ◆ the **message header** (number/date/time) and
- ◆ the **message body** (recorded text).

The header is played back first, then the body. The phone number or the name is displayed.

Stopping and controlling playback

Controlling playback depends on the point in time at which the corresponding key is pressed.

During message playback:

 Pause playback. Press  again to resume.

 or  **During playback of message header:** Go to the start of the previous message. Skipping back from the first message jumps to the last message.

During playback of message body: Go to the start of the current message.

 or  Go to the start of the next message. Skipping forward from the last message jumps to the first message.

 **During playback of message header:** Skip header.

During playback of message body: Go to the body of the next message. Skipping forward from the last message jumps to the first message.

Additional functions during message playback

Press the display key **MENU**. Playback stops.

Select the relevant function using : **Dial Number/Continue/Handset Volume/Copy to Dir./Delete all old**

Deleting an individual message

During playback: Press key or the display key **◀C**.

Deleting all old messages

During playback or pause:

MENU ▶ **Delete all old** ▶ **OK** (Confirm the security prompt)

Accepting a call from the answer machine

You can accept a call while the answer machine is recording the caller's message:

MENU ▶ **Accept** ▶ **OK**

You can also accept the call by:

- ◆ pressing the talk key
- ◆ removing the handset from the base/charger (if **Auto Answer** is activated → page 14)

Please note

When **CallScreening** via the handset is **activated** and the call can already be heard at the handset, you can only accept the call via **MENU** ▶ **Accept** ▶ **OK**. Pressing the talk key/hands free key only activates or deactivates the hands-free mode.

Recording stops and you can speak to the caller.

Setting a different language

You can change the language for the voice prompt and default announcement.

MENU ▶ **Answer Machine** ▶ **OK** ▶ **Language** ▶ **OK** ▶ (select language) ▶ **OK**

Operating when on the move (remote operation)

You can check your answer machine from any other telephone (hotel, pay phone etc.).

Prerequisites:

- ◆ You have set a system PIN other than 0000 → page 14.
- ◆ The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys.

Calling the answer machine and playing messages

(Dial your own number.) ▶ When you hear your announcement, press and enter the system PIN.

The following keys are used for operation:

- 1** **During the number/date/time announcement:** Skip to the start of the previous message.
During the message playback: Skip to the start of the current message.
- 2** Stop playback. Press again to resume.
- 3** Go to the next message.
- 0** Delete current message.

Activating the answer machine

(Enter your own number and allow the phone to ring until you hear the message: "Please enter PIN")

▶ (Enter system PIN)

Your answer machine is activated. It tells you how much memory time is left. The messages are now played back. The answer machine cannot be deactivated remotely.

Network mailbox

The network mailbox is the answer machine in your provider's telephone network. More information is available from your provider. You cannot use the network mailbox unless you have **requested** it from your provider.

In order to use the network mailbox quickly and easily via the network mailbox list (→ page 6), the menu (→ page 14) and to use fast access via key (→ page 1), you will need to enter the number in your phone:

MENU ▶ **Answer Machine** ▶ **OK** ▶ **Netw. Mailbox** ▶ (enter number) ▶ **OK**

Locating a handset ("Paging")

You can locate your handset using the base.

- ▶ **Briefly** press the registration/paging key on the base (→ page 1) (→ page 2). All handsets will ring at the same time ("paging"), even if the ringers are switched off.
- Ending paging:** **Briefly** press the registration/paging key on the base (→ page 1) (→ page 2) or press the talk key or the end call key on the handset.

Registering handsets manually

You can register up to four handsets to your base station. **Each additional handset must be registered on the base station in order for it to work properly!**

1) On the handset

MENU ► Settings ► OK ► Handset ► OK ► Register HS ► Enter the base system PIN (default setting: 0000) ► OK ► Registering is displayed.

2) On the base

Within 60 seconds, press and hold the registration/paging key on the base (→ page 1)(→ page 2) for approx. 3 seconds.

Registration takes approx. 1 minute. Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 will be overwritten.

De-registering handsets

You can de-register all other registered handsets from each of the registered Gigaset handsets.

MENU ► Settings ► OK ► Handset ► OK ► De-register HS ► OK ► Select the internal party you wish to de-register. The handset you are currently using is indicated by <. ► OK ► Enter the base system PIN (default setting: 0000) ► OK

Using multiple handsets

Making internal calls

Internal calls are free calls to other handsets that are registered to the same base station.

2 handsets are registered

Press the display key INT, the other handset is called.

More than 2 handsets are registered

Calling a specific handset

INT ► (1...4, enter internal number of the handset) or

INT ► (Select the internal party) ► OK or ► the handset is called

Calling all handsets ("group call")

INT ► or INT ► Call all ► OK or ► all handsets are called

When a participant answers you can speak to them. To end the call, press .

Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the INT display key and call one or all handsets. The external participant hears the hold music. When the internal participant answers: If necessary, announce the external call.

Either press the end call key (the call is transferred to the internal participant), **or** press the display key . You are reconnected with the external participant.

When transferring a call you can also press the end call key before the internal participant answers.

Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference). **Prerequisite:** The **Listening in** function must be activated.

Activating/deactivating listening in

MENU ► Settings ► OK ► Base ► OK ► Listening in ► OK (✓ = on)

Internal listening in (conference)

You want to listen in to an existing external call. Press and hold the key. You can listen in to the call. All participants hear a signal tone.

To end: press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

Setting the alarm clock

Activating/deactivating the alarm clock

MENU ► Alarm Clock ► OK ► Activation ► OK (✓ = on)

When activated: ► (Set the wake-up time) ► OK

When the alarm clock rings, press any key to switch it off for 24 hours. If the alarm clock is set, the wake-up icon will appear on the screen and the wake-up time will be displayed instead of the date.

Setting the wake-up time

MENU ► Alarm Clock ► OK ► Wake-up time ► OK

Enter the wake-up time in hours and minutes, then press OK.

Phone settings

For details on how to make **audio settings**, see menu overview → page 14.

For details on how to set the **system PIN** on the base station, see the menu overview → page 14.

Changing the display language

MENU ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Language ▶ OK ▶ (select language) ▶ OK

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

MENU ▶ 5 ▶ 2 ▶ 1 ▶ (press the keys one after the other) ▶ (select language) ▶ OK

Activating/deactivating music on hold

You can select that your external participant hears music in case of internal recall and during call transfer.

MENU ▶ * ▶ 0 ▶ 5 ▶ 1 ▶ 7 ▶ The number for the current setting flashes:
0 = off; 1 = on ▶ enter number ▶ OK.

Repeater mode

With a repeater you can increase the range of your base station. You will need to activate repeater mode (→ page 14). Repeater mode and **No Radiation** mode (→ page 14) cancel each other out.

Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the calls list and the handset's registration to the base station will be retained.

MENU ▶ Settings ▶ OK ▶ Handset ▶ OK ▶ Reset Handset ▶ OK ▶ Reset? ▶ OK

Cancel the reset with .

Resetting the base station

When restoring factory settings the **No Radiation** mode is deactivated, individual settings are reset and all lists are deleted.

The date and time are retained. The answer machine is ready for use approx. 15 seconds after the base has been reset.

Resetting the base via the menu

Handsets are still registered, the system PIN is not reset.

MENU ▶ Settings ▶ OK ▶ Base ▶ OK ▶ Base Reset ▶ OK ▶ Reset? ▶ OK

Resetting the base using the key on the base

All handsets are de-registered and the system PIN is reset to the original code **0000**.

Carry out the following steps: Remove the mains cable from the base. Hold down the **registration/paging key** on the base (→ page 1)(→ page 2) and reconnect the power cable to the base at the same time. Hold the key down for at least 5 seconds.

Operating the base station on the PABX/router

Operating on the router

When operating the Gigaset on an analogue port of a router you can reduce problems with **echoes** by activating the **Echo mode** (→ page 14). If you have no problems with echoes, this function should be deactivated.

Operating on the PABX

The following settings are only necessary when your PABX requires them; see the user guide for your PABX.

When entering the digits, enter them **slowly** one after the other.

Changing the dialling mode

MENU ▶ * ▶ 0 ▶ 5 ▶ 1 ▶ 8 ▶ The number for the set dialling mode flashes:
0 = touch tone dialling (DTMF); 1 = dial pulsing (DP) ▶ enter number ▶ OK.

Setting recall

MENU ▶ * ▶ 0 ▶ 5 ▶ 1 ▶ 0 ▶ The number for the current recall flashes:
0 = 80 ms; 1 = 100 ms; 2 = 120 ms; 3 = 400 ms; 4 = 250 ms; 5 = 300 ms; 6 = 600 ms; 7 = 800 ms ▶ enter number ▶ OK.

Changing pause after line seizure

You can set the length of the pause inserted between pressing the talk key and sending the phone number.

MENU ▶ * ▶ 0 ▶ 5 ▶ 1 ▶ 6 ▶ The number for the current pause length flashes: 1 = 1 sec.; 2 = 3 sec.; 3 = 7 sec. ▶ enter number ▶ OK.

Changing the pause after the recall key

MENU ▶ * ▶ 0 ▶ 5 ▶ 1 ▶ 2 ▶ The number for the current pause length flashes: 1 = 800 ms; 2 = 1600 ms; 3 = 3200 ms ▶ enter number ▶ OK.

Appendix

Entering letters/characters

Standard characters

Press the relevant key the number of times indicated.

Briefly press the hash key $\#$ to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

| | 1x | 2x | 3x | 4x | 5x | 6x | 7x | 8x | 9x | 10x | 11x | 12x | 13x | 14x | 15x |
|---|----|----|----|----|----|----|----|----|----|-----|-----|-----|-----|-----|-----|
| 1 | 1 | £ | § | ¥ | ¤ | | | | | | | | | | |
| 2 | a | b | c | 2 | ä | á | à | â | ã | ç | | | | | |
| 3 | d | e | f | 3 | ë | é | è | ê | | | | | | | |
| 4 | g | h | i | 4 | ï | í | ì | î | | | | | | | |
| 5 | j | k | l | 5 | | | | | | | | | | | |
| 6 | m | n | o | 6 | ö | ñ | ó | ò | ô | õ | | | | | |
| 7 | p | q | r | 7 | ß | | | | | | | | | | |
| 8 | t | u | v | 8 | ü | ú | û | ù | | | | | | | |
| 9 | w | x | y | z | 9 | ÿ | æ | ø | å | | | | | | |
| 0 | . | , | ? | ! | 0 | + | - | : | ; | ' | " | ' | ; | _ | |
| * | * | / | (|) | < | = | > | % | | | | | | | |
| # | | # | @ | \ | & | § | | | | | | | | | |

1) Space

Specifications

Batteries

Technology: Nickel-metal-hydride (NiMH); Size: AAA (Micro, HR03); Voltage: 1.2 V; Capacity: 400 - 1000 mAh

General specifications

| | |
|---------------------------------------|---|
| DECT standard | is supported |
| GAP standard | is supported |
| Range | up to 300 m outdoors, up to 50 m indoors |
| Base station power supply | 230 V ~/50 Hz |
| Radio frequency range | 1880-1900 MHz |
| Transmission power | 10 mW average power per channel, 250 mW pulse power |
| Environmental conditions in operation | +5 °C to +45 °C, 20% to 75% relative humidity |
| Base station power consumption | <u>AL120A/AL220A</u> |
| In standby mode | |
| – Handset in base station | ca. 1.2 W |
| – Handset outside base station | ca. 1.0 W |
| During a call | ca. 1.2 W |

Questions and answers

If you have any queries about the use of your telephone, visit our website at www.gigaset.com/service for 24-hour support. The table below contains a list of common problems and possible solutions.

| Problem | Cause | Solution |
|---|---|---|
| Nothing appears in the display. | The handset is not switched on. The batteries are flat. | Press the end call key ☎ for approx. 5 seconds or place the handset in the base station. Charge or replace the batteries. |
| No wireless connection to the base station, Base flashes in the display. | The handset is outside the range of the base station. The handset is not registered. The base station is not turned on. | Move the handset closer to the base station. Register the handset → page 9. Check the mains connector on the base station → page 3. |
| You cannot hear a ringer/dialling tone from the fixed line network. | The phone cord supplied has not been used or has been replaced by a new cord with the wrong jack connections. | Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/EURO CTR37. |
| Error tone sounds after system PIN prompt. PIN forgotten. | The system PIN you have entered is incorrect. | Reset the system PIN to the default 0000 → page 10. All handsets are de-registered. All settings are reset. All lists are deleted. |

Contact with liquid

If the device comes into contact with liquid:

- 1 Disconnect the power supply.
- 2 Remove the batteries and leave the battery compartment open.
- 3 Allow the liquid to drain from the device.
- 4 Pat all parts dry.
- 5 Place the device in a dry, warm place **for at least 72 hours (not** in a microwave, oven etc.) with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.

When it has fully dried out, you will normally be able to use it again.

Service (Customer Care)

Step by step towards your solution with Gigaset Customer Care
www.gigaset.com/service.



Visit our Customer Care pages

Here you will find:

- Frequently asked questions
- Free software and user manual downloads
- Compatibility checks



Contact our Customer Care team

Couldn't find a solution in the FAQs section?
 We are happy to help...

... **online:**

via our contact form on the customer service page

... **by telephone:**

Netherlands 0900-3333102

(1,00 € per call)

Belgium 07815 6679

(local call cost charge)

Please have your proof of purchase ready when calling.

Please note that if the Gigaset product is not sold by authorised dealers in the national territory the product may not be fully compatible with the

national telephone network. It is clearly specified on the box near the CE mark for which country/countries the equipment has been developed. If the equipment is used in a manner inconsistent with this advice or with the instructions of the manual and on the product itself, this may have implications on the conditions for warranty or guarantee claims (repair or exchange of product).

In order to make use of the warranty, the product purchaser is asked to submit a receipt which proves the date of purchase (date from which the warranty period starts) and the type of goods that have been purchased.

Authorisation

This device is intended for analogue phone lines in the Belgian and Dutch network. Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset AL120A/AL220A is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

www.gigaset.com/docs.

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

Guarantee Certificate

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- ◆ In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- ◆ This Guarantee shall be invalid if the device defect is attributable to improper treatment and/or failure to comply with information contained in the user guides.
- ◆ This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e. g. installation, configuration, software downloads). User guides and any software supplied on a separate data medium shall be excluded from the Guarantee.

- ◆ The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- ◆ Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- ◆ This Guarantee shall apply to new devices purchased in the European Union. The Guarantee is issued by: Gigaset Communications Nederland BV.
- ◆ Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- ◆ The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- ◆ Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- ◆ The above provisions does not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications telephone service. The relevant number is to be found in the accompanying user guide.

Environment

Our environmental statement

We at Gigaset Communications GmbH are aware of our social responsibility. That is why we actively take steps to create a better world. In all areas of our business – from product planning and production to sales and waste of disposal – following our environmental conscience in everything we do is of utmost importance to us. Learn more about our earth-friendly products and processes online at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2012/19/EU.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Menu overview

Your phone has an extensive range of features. These are offered in the form of menus. To select a function while the phone is in **idle status**, press **MENU** (open menu), use the control key (↵) to scroll to the function you require and press **OK** to confirm.

To return to idle status: press and hold the (⏏) key.

Not all of the functions described in this user guide are available in all countries.

Messages → page 6

Alarm Clock

Activation → page 9

Wake-up time → page 9

Audio Settings

| | |
|----------------|---|
| Handset Volume | Earpiece/Speaker |
| Ringer Volume | 5 levels + "crescendo" available. |
| Ringer Melody | External Calls/Internal Calls/Alarm Clock |
| AdvisoryTones | On/off |
| Battery Low | On/off |
| Ring Tones | On/off |

Answer Machine

| | | |
|---------------|----------------|----------|
| Play Messages | Net Mailbox * | → page 8 |
| | Answer Mach. * | → page 7 |

Answer Mach. → page 7

| | | |
|---------------|---------|---|
| CallScreening | Handset | Switch screening of a message that is being recorded on the handset (hands free mode; Prerequisite: at least 1 handset with hands free capability is registered) or base station on/off. Deactivate screening for the actual recording only: press end call key (⏏). |
| | Base | |

Announcements — Rec announce/Play announce/Del announce → page 7

Message Length — Maximum/1 Minute/2 Minutes/3 Minutes

Ring Delay — Immediately/10 sec/18 sec/30 sec

| | | |
|------------|------|---|
| Ring Delay | Auto | If there are no new messages, the answer machine answers a call after 18 seconds . If new messages are present, the answer machine answers a call after just 10 seconds . |
|------------|------|---|

Netw. Mailbox → page 8

| | | |
|-----------|--------------|---|
| Set Key 1 | Net Mailbox | Assign key (1) with network mailbox. (In idle status, press and hold key (1) to dial.) → page 8 |
| | Answer Mach. | Assign key (1) with answer machine. (In idle status, press and hold key (1) to dial.) → page 7 |
| Language | → page 8 | |

* only if number of network mailbox is entered

Settings

Date/Time → page 4

| | | | |
|---------|----------------|---|---|
| Handset | Language | → page 10 | |
| | Auto Answer | → page 5 | |
| | Register HS | → page 9 | |
| | De-register HS | → page 9 | |
| | Reset Handset | → page 10 | |
| Base | Ringer Volume | 5 levels + „Crescendo“ + Off (level 0) selectable | |
| | Ringer Melody | 3 standard sounds and 3 melodies selectable | |
| | Call list type | Missed Calls / All Calls → page 6 | |
| | System PIN | Change System-PIN (default: 0000) | |
| | Base Reset | → page 10 | |
| | Additional | Repeater | → page 10 |
| | | Echo mode | see „Operating on the router“ → page 10 |
| | ECO DECT | No Radiation | on/off |
| | Listening in | → page 9 | |
| | Preselection | Presel. Number/With Preselect/Without Presel | → page 5 |

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