

Star Wars™: Jedi Challenges Troubleshooting Guide

[Back \(Javascript:history.go\(-1\);void\(0\);\)](javascript:history.go(-1);void(0);)



Welcome to read the **Trouble Shooting Guide**. Hopefully this guide can help you to solve the problem you are experiencing.

Before using the guide, please ensure your device settings correctly follow instructions on the screen when getting into the Star Wars™: Jedi Challenges APP.

You may click here (<https://smartsupport.lenovo.com/products/smart-home/arvr/jedi-challenges/documentation>) to find more user guide for your product

- To download Star Wars™: Jedi Challenges APP, please go to www.jedichallenges.com/app (<http://www.jedichallenges.com/app>) using your phone browser.

↓ Prerequisite before setup

1. To download Star Wars™: Jedi Challenges APP, please go to www.jedichallenges.com/app (<http://www.jedichallenges.com/app>) using your phone browser.
2. You also can follow the setup procedure below for guidance. Before getting started, please check you have all these parts:.
 - **AR Headset**
 - **Light saber controller**
 - **Tracking beacon** (With 2 AA batteries available)
 - **USB Charger** (with USB cable)
 - **Data Cable** (3 types)
 - **Compatible Mobile Phone** (with Star Wars™: Jedi Challenges APP downloaded and installed)




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Note:

Mirage is a smartphone-powered experience compatible with select Android and iOS devices. For more information, go to: www.jedichallenges.com (www.jedichallenges.com/)

↓ How to setup your device

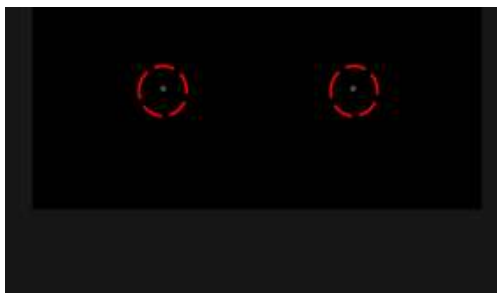
1. Enable Bluetooth function on your mobile phone. 
2. Turn on the light saber, the tip will light up with a white color.




3. Startup the Star Wars™: Jedi Challenges APP in your mobile phone.
4. Complete the Star Wars™: Jedi Challenges settings section and select the "launching" option; option. Please confirm:
 - a. Saber's tip light changes to blue color and handle vibrates while the Bluetooth connection pairs with your phone.



- b. Mobile phone screen (activated area) shows two points indicate standby mode.



5. Pull out the phone tray from the AR headset
6. Connect the data cable to your mobile phone and then place mobile phone in the tray in the correct position. (To ensure correct placement, please read and follow the instruction in the settings section of Star Wars™: Jedi Challenges APP or on the top surface of the phone tray)
7. Insert the phone tray into the AR headset and connect the other end of the data cable to the AR headset. 
8. Install two AA batteries into the light beacon and turn it on with pink lighting mode

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9. Place the light beacon on the ground and keep the playing-distance at 2-3 meters around the beacon as optimal
10. Put the headset on your head to Start Play

↓ Problem List

Beacon problem (http://support.lenovo.com/troubleshoot/LPT001112) (Click Here)	Saber problem (http://support.lenovo.com/troubleshoot/LPT001117) (Click Here)
AR headset problem (http://support.lenovo.com/troubleshoot/LPT001132) (Click Here)	Visual and game play issue (http://support.lenovo.com/troubleshoot/LPT001134) (Click Here)

Video

- Star Wars™: Jedi Challenges Consumer Set up (<https://smartsupport.lenovo.com/videos/vid500001/>)
- Star Wars™: Jedi Challenges Wearing the Headset (<https://smartsupport.lenovo.com/videos/vid500002/>)

Related Article

- Star Wars™: Jedi Challenges FAQs (<https://support.lenovo.com/us/en/solutions/HT505553>)

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